

## DISKAID 4.6 Quick User Guide

DiskAid allows files and documents transfer between a computer and an Apple iPhone, iPad and iPod touch. DiskAid allows to copy and save data such as Contacts, Notes, Call History, Text Messages, Voicemail and Voice Memos.

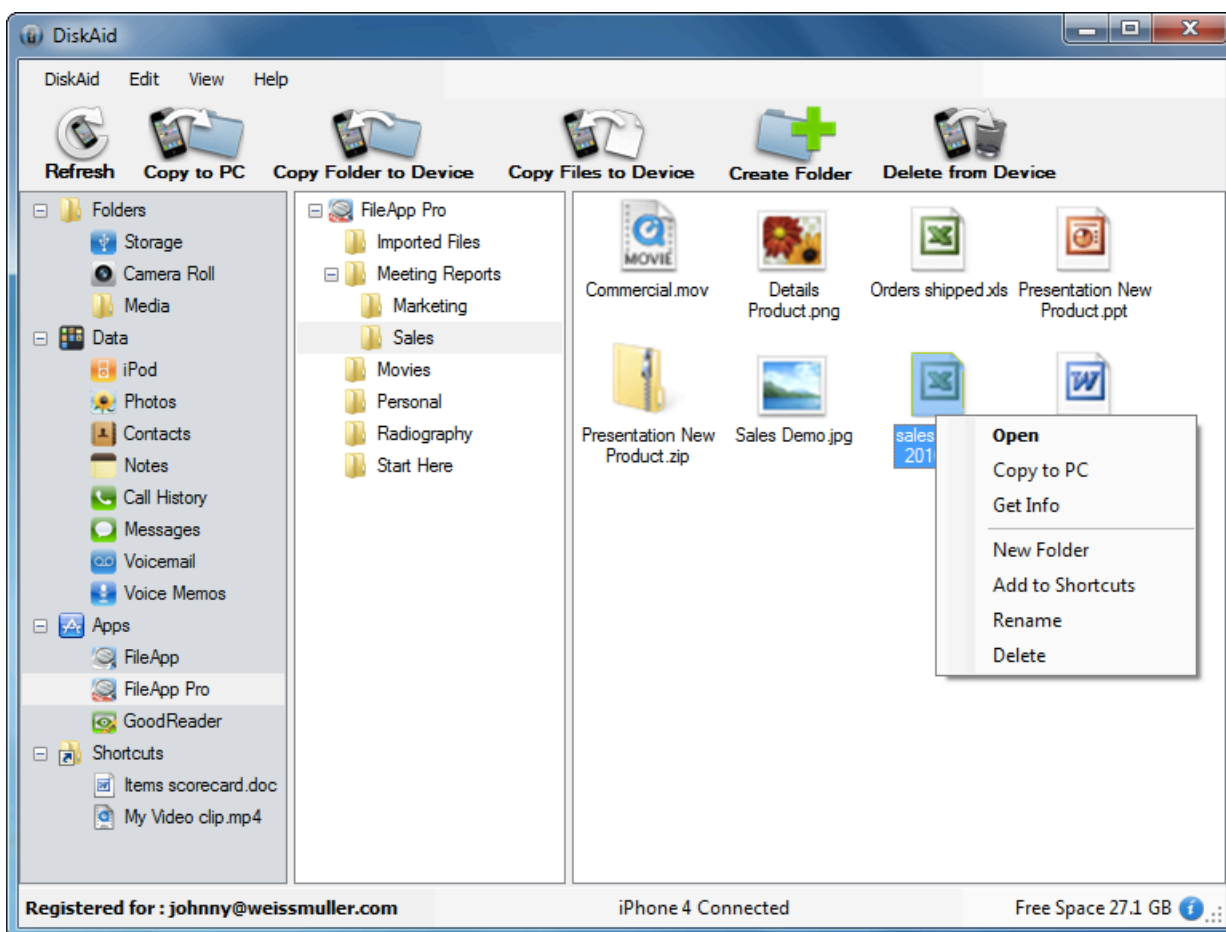
In conjunction with FileApp & FileApp Pro transferred documents can be viewed and media files can be played on the go!

### NEW FEATURES:

- Access Contacts, Notes, Call History, Voicemail and Voice Memos
- Show or hide hidden files

### DiskAid 4.5 came with many new features and improvements, including:

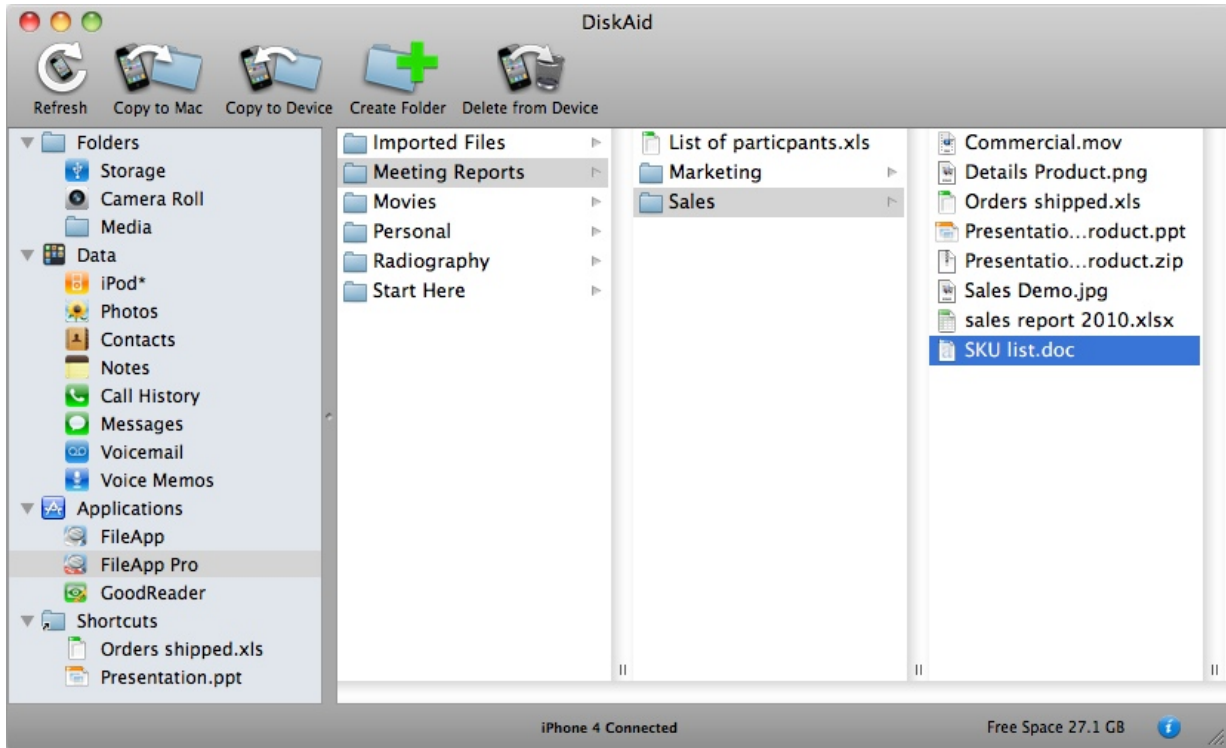
- Access iPhone Text Messages (SMS)
- Display and file transfer to and from any iOS App



DiskAid Main Window (PC Windows Version)

## QUICK USER GUIDE

First download and install DiskAid and launch the application.



DiskAid Main Window (Mac OS X Version)

1. Connect your device using the USB cable
2. The DiskAid window opens on two distinct panes with the controls on top:
  - a. The 'Navigation' pane (left) lists available Folders, Data, Apps and displays any shortcut created by the user.
  - b. The 'Browser' window shows the files and folders on the device corresponding to the element selected in the left pane.

Note: these controls can be hidden from the "View" menu or set in DiskAid "Preferences".

3. To copy a file or folder from computer to device, simply drag and drop the element onto the desired location on DiskAid's Browser, or click the top 'Copy to Device' control, choose a destination and press 'Open'.
4. Conversely, in order to transfer documents from the device and save it to the computer, simply drag and drop items from DiskAid's Browser or click 'Copy to PC/Mac'.
5. Contacts and Notes can be opened, viewed and saved to the computer. Voicemail and Voice Memos can be exported to any location.

6. iPhone users can access Text Messages (SMS), Call History and Voicemail stored on the device by clicking the corresponding icons from the left pane. DiskAid must be registered to allow copy and export such data.

## USER MANUAL

1. Folders
2. Data
2. Apps
3. Shortcuts
4. Advanced Features

### 1. Folders

#### Storage Folder

Reserved for storage. Files of any type can be saved here but will not be readable on the device.

#### Camera Roll

Used by the device's internal camera, this folder stores pictures and videos that have been captured with the device only.

#### Media Folder

Generic folder for all media stored apart from application folders, most other folder are in fact already contained within the media folder itself.

Note : do not delete or add files in this folder if you do not know *exactly* what you are doing!

#### Root Folder (*Jailbreak only*)

If the connected device has been jailbroken, the root folder will show up in the Navigation pane. Please note that any changes are to be made with great care and should be only performed by developers or advanced users.

Note : functions like text messages or contacts copy *do not need a jailbreak anymore* (since version 4.6).

### 2. Data

#### iPod

Contains the iPod music that has been imported in iTunes. DiskAid can copy music, but not the corresponding track info such as albums, artists or song names, etc. TuneAid should be therefore used in order as to get all tracks data, including playlists, ratings and more (for more details refer to [TuneAid](#) online documentation).

#### Photos

Contains all pictures that have been synced using iTunes. Please note: DiskAid will not read the specific database used in this case, PicsAid will and therefore will be used to

copy synced pictures from device to computer (for more details refer to [PicsAid](#) online documentation).

### **Contacts**

All contacts and details saved on the device can be viewed directly with DiskAid. They can be copied, exported for back up or sharing purpose. Contacts are saved in vCard format for universal access.

### **Notes**

Contents of the device notepad - saved in the Notes app can be easily accessed from the computer, they can be read or exported to a text file in a single operation without need to sync. Notes can be then opened in any text editor, including Notepad, Text Edit, Microsoft Word or iWork Pages.

### **Call History\***

The log kept by the iPhone of every incoming or outgoing call, including the time, duration, contact and number to which each entry refers can be exported to Microsoft Excel or iWork Numbers.

### **Messages\***

Gives access to the iPhone text messages (SMS), the messages can be read, expored and saved to any computer in a simple text file format compatible with any text editor.

### **Voicemail\***

Allows access to Voicemail messages recorded in Visual Voicemail on the iPhone and performs an export to the computer of all recordings with the click of a button.

### **Voice Memos**

Direct access to Voice Memos recorded with the iPhone internal microphone that can be read by QuickTime once copied to computer.

*\*Features available to iPhone users running iOS 4 and later.*

## **3. Apps**

DiskAid transfers files to and from any App installed on the device.

To view or read files contents on the device we recommend our own browser: FileApp available for free directly from [Apple App Store](#).

FileApp will display a wide variety of files and formats, please refer to the app's [user guide](#) for more details.

## **4. Shortcuts**

To create a Shortcut, drag any item (file or folder) from the Browser window on the right and drop it on the "Shortcut" folder icon on the left Navigation pane.

Alternatively, simply right-click on the desired item and select "Add Shortcut", the item will appear in the list.

Shortcut can consist in any element of the iPhone OS that is viewable by DiskAid, regardless of its type, and can be even already present as part of a folder or application already in the Navigation pane.

## 5. Advanced Features

By default, Apps compatible with “File Sharing” show up in the Applications section of the Navigation pane. DiskAid is capable of accessing any installed app on the device by checking the “Display all Apps...” (under the Advanced tab in Preferences).

The default location in the file system for an application is the documents folder (i.e. the location where the app is storing data). For advanced users and developers, this default location can be set to “Root” (i.e. the application’s root folder) by ticking “Show Root View for Apps” in DiskAid Preferences.

DiskAid does not show hidden files and folders by default. A setting allowing to show all files can be enabled from the Advanced Preferences tab.

## FAQ

### DiskAid crashes or does not seem to connect!

The very first thing to check is if the device in iTunes when it is connected?  
(Look on the left grey pane, under “Devices”)

If not, make sure it is properly connected with it’s original USB cable directly in the computer (no USB hubs), check also if the device is not locked with a passcode.

If so, please:

1. Make sure you have DiskAid’s latest version running on your computer.
2. Make sure you have iTunes’ latest version installed on your computer. iTunes must have been launched at least once, it must not being synced with the device, but the device should be seen in iTunes (see above).
3. Restart both your computer and the device and try connecting anew.

For more help and support please go to: <http://www.digidna.net/products/diskaid/support>

### Where is the Root folder, why isn’t it displayed?

The real root is only available to devices that have a « Jailbreak » but it might not appear even if the device has been jailbroken.

In this case it’s because afc service is missing on the device, and this can be fixed by simply downloading the afc2add package in Cydia on the device directly.

### Why can’t I create a folder in the left “Navigation” pane?

Because this is not part of the file system really, the navigation pane lists all available locations for data exchange and file sharing by default plus shortcuts.

Folders are to be created in the “Browser” pane on the right, then dragged to the shortcut icon on the “Navigation” pane, or added manually with a right-click.

## HELP & SUPPORT

Information, product news, help and support are available and regularly updated on [DigiDNA's website](#)

Please refer to DiskAid [online documentation](#) and [support](#) for more details.

Feel free to [contact support](mailto:support@digidna.net) (support@digidna.net)

We have a 48 hours 7/7 reply policy.